

Secure, fast, convenient & easy access to check order status, available inventory and more

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| Q What is the nVent PARTNER PAGE? | A The nVent PARTNER PAGE is a secure, self-service portal for distributors and agents that provides online access to some of the most frequently requested information from Customer Care, including order status and product inventory. |
| Q When can I access the nVent PARTNER PAGE? | A The page is accessible 24 hours a day, 7 days a week. |
| Q What type of information can I find on the nVent PARTNER PAGE? | A Log in to your secure account to: <ul style="list-style-type: none">- Place an order- Check status of previously placed orders- Check available inventory- Find the closest warehouse with available inventory- Sign up for EDI |
| Q What is EDI? Where can I sign up? | A EDI allows for an automatic and secure exchange of business documents for invoicing, purchase orders, order acknowledgment and advanced ship notice.

To get started, simply fill out this form and a representative will be in contact shortly to complete the process:
www.erico.com/edi.asp |
| Q I'd like to check available inventory on multiple parts. How many can I check at the same time? | A You can check inventory on up to eight items at a time. |
| Q When placing an order, can I ship directly to a job site? | A Yes! Simply select the alternate address option on the ORDER page and manually fill in the ship-to address. |
| Q How can I learn more about the nVent PARTNER PAGE and how to use it? | A We offer a training course with four modules that will take approximately 15 minutes to complete. The course demonstrates how to navigate the site and provides step-by-step instructions on looking up available inventory, placing an order, shipping and more. If you're not already a registered user with BlueVolt, simply sign up at bluevolt.com . |
| Q I'm ready to sign up. What's next? | A Visit the nVent PARTNER PAGE at erico.com/partners and either login with your existing account or sign up to have a new account assigned to you. You should receive log-in information and instructions within 48 hours. |
| Q Who can I contact for additional questions? | A Email epam@nVent.com for questions related to the nVent PARTNER PAGE. |

